Mohammed El MAJNIOUI

Ruby on Rails Developer at Judgeme Ltd.

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📍 **London, UK**

EXPERIENCE

Full-Stack Ruby on Rails Developer

Judgeme Ltd.

📅 11/2022 - Present   📍 London, UK

Missions:

- Developed API features in accordance with backend architecture, employing Sidekiq for background processing.
- Created comprehensive tests for newly added features using Rspec and Capybara.
- Implemented front-end development by adapting Figma-designed templates for new views and landing pages using Ruby's Slim/HTML and SASS while adhering to Sass Guidelines.
- Ensured security compliance through the implementation of JWT, OAuth2.0, input-output validation, and policies.
- Utilized GraphQL to communicate with Shopify Partner API for seamless data exchange.
- Established and managed webhooks to execute cron jobs related to sending application metrics and displaying them on Slack.
- Assisted incoming team members in setting up their development environments and familiarized them with the Rails framework.
- Automated daily tasks and internal support agent workflows to improve efficiency.
- Successfully integrated Intercom into our application system, enhancing customer communication and support capabilities.

Tier-3 Technical Support

Judgeme Ltd.

📅 05/2021 - 08/2022   📍 Casablanca, MA

- Successfully resolved complex technical issues, achieving high levels of customer satisfaction and retention.
- Enhanced user experiences through impactful customizations, resulting in improved system performance and functionality.
- Provided training and authored technical guides for Tier-1 and Tier-2 agents, addressing complex issues.
- Contributed to the knowledge base by creating general guides for common issues.

Technical Customer Support

Judgeme Ltd.

📅 10/2020 - 05/2021   📍 Casablanca, MA

- Delivered efficient omnichannel support via chat and email platforms using Freshdesk.
- Ensured a smooth onboarding process for new users, facilitating a seamless transition to the platform.

PROJECTS

Shop-App

🔗 https://github.com/majnioui/sneakers

Ecommerce shop app based on Ruby, HTML and JavaScript

Personal Portfolio

🔗 https://github.com/majnioui/majnioui.github.io

Based on HTML, CSS and JavaScript

SKILLS

Client-Side

HTML   CSS   JavaScript   Vue

CoffeeScript   jQuery   Bootstrap

Bulma   Polaris   Liquid

Server-side

Elasticsearch   Ruby on Rails

PostgreSQL   Redis   AWS

MongoDB

Development & Operations

Scrum   Agile   Git

LANGUAGES

Arabic	Native
French	Professional
English	Proficient

CERTIFICATION

IELTS - B2

British Council

📅 2022

Exam 483: Programming in C#

Microsoft

📅 2018

FIND ME ONLINE

in **Linkedin**
www.linkedin.com/in/elmajnioui

EDUCATION

Bachelor in Database Administration and Web Technology.

FST Settat

📅 2021 - 2022